



It's Time for a new

Travel Masters NWA

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 **TravelMastersNWA.com**



CANCELLATION & REFUND POLICY

INDIVIDUAL CANCELLATIONS & REFUNDS: Notice of individual cancellations should be made in writing. Individual cancellations are subject to the following penalties.

MULTI DAY TOURS: Cancellations made more than 45 days prior to tour departure are subject to a \$25 cancellation fee, plus any expenses incurred by Travel Masters NWA on behalf of the client. Cancellations made forty-five to thirty-one (45-31) days prior to departure will be subject to a 50% cancellation fee plus any expenses incurred by Travel Masters NWA on behalf of the client. NO refunds will be issued on cancellations made thirty to zero (30 - 0) days prior to tour date.

ONE DAY TOURS: Cancellations made more than 30 days prior to tour departure are fully refundable. Cancellations made thirty to fifteen (30-15) days prior to departure will be subject to a 50% cancellation fee, plus any expenses incurred by Travel Masters NWA on behalf of the client. NO refunds will be issued on cancellations made fourteen to zero (14 - 0) days prior to tour date.

TRAVEL PROTECTION: Travel Masters NWA encourages you to consider purchasing travel protection for your tour. Travel Masters NWA offers our customers Travel Protection Plans from Travel Insured International, Inc. The cost is based on the dollar amount of your tour. Certain benefits only apply when you have purchased a plan within the time sensitive period detailed in the plan document. Documentation outlining coverage is available at: www.TravelMastersNWA.com Click on "Travel Protection Plans"

RESPONSIBILITY: Travel Masters NWA acts only as your agent in arranging various accommodations and assumes no responsibility or liability in connection with the service of any conveyance. Travel Masters NWA is not responsible for loss or injury in connection with sight-seeing, excursions, restaurants, foods or liquids, hotel or motel accommodations or loss of any personal item or baggage. The airlines, coach companies or other transportation companies concerned are not to be held responsible for any acts, omissions, or events during the time passengers are not on board. Travel Masters NWA reserves the right to accept, decline or to retain any person as a member of the tour. Travel Masters NWA reserves the right to make alterations in a tour, should it become necessary without penalty to the operator and/or cancel any tour prior to departure and shall be responsible for only those refunds of payments paid by said participants. We try to ensure brochure accuracy at the time of printing. However, Travel Masters NWA shall not be held responsible for printing or typographic errors, or errors arising from unforeseen circumstances. Note: In the event a tour is full Singles & Triples may share seat set on motorcoach and other means of transportation with fellow travelers. You are welcome to leave vehicles at our departure locations during the tour. Please be advised that Travel Masters NWA, Siloam Springs Regional Hospital, Arvest Ballpark, and Joplin Regional Airport accept no responsibility for theft, injury or damage to vehicles while parked at the departure locations.

TRAVEL PROTECTION PLAN WAIVER

Name/s: _____

Trip Name: _____

Trip Date: _____

- I have read the above cancellation and refund policy and have a full understanding of the policy.
- I choose to decline the travel protection plan that is offered to me by Travel Masters NWA.
- I, the undersigned, will not hold Travel Masters NWA responsible for any expenses incurred as a result of my refusal to purchase the travel protection plan.

SIGNATURE OF TRAVELER

DATE